

**Published Results of the Greater Manchester Chamber's Survey in PDF format:-  
(The \$64,000 question is number 8, which we have emphasised.)**

**Q1.** Have you attended any of the Chamber's or GMPTE's briefing events on the Transport Innovation Fund and Congestion Charging or seen the full details of the proposals?

Yes	20%
No	80%

Base = 638

**Q2.** Prior to receiving this survey with the enclosed information leaflet were you aware that the proposed congestion charging scheme in Manchester is part of a £3bn package of proposed improvements to public transport as part of the Transport Innovation Fund bid?

Yes	75%
No	25%

Base = 640

**Q3.** How would you rate your knowledge and awareness of the Transport Innovation Fund and congestion charging proposals on a scale of 1 to 6?

No knowledge	1	12%
	2	21%
	3	26%
	4	25%
	5	12%
Excellent knowledge	6	3%

Base = 643

**Q4.** Does the operation of your business depend on road use during the proposed charging times and points?

Yes	80%
No	20%

Base = 642

If **Yes**, which of the following are viable alternatives for your business:

Switch to public transport	12%
Change the times of the journeys	23%
Introduce communication technologies	9%

Introduce flexible working	18%
Consolidate trips	13%
None of the above	57%

Base = 516

**Q5.** Do you feel that congestion has an adverse effect on your business?

Yes	67%
No	33%

Base = 640

If **Yes**, what is the effect:

Loss of business	31%
Employees getting in late	45%
Ability to recruit	25%

Restricted ability to move goods around	40%
Increased costs	70%
Other	20%

Base = 430

**Q6.** How do the majority of your employees travel to work?

Car	88%
Train	7%
Walk	9%
Other	3%

Details:.....

Bus	10%
Metrolink	5%
Cycle	3%

Base = 643

**Q7. Are you satisfied with the current public transport service in Greater Manchester?**

Yes	7%
No	74%
Don't know / Never use it	19%

Base = 650

If **No**, which of the following would you class as a necessary improvement:

Greater reliability	65%	Extended Metrolink tracks	69%
Cheaper cost	56%	Extra Metrolink carriages	38%
Greater comfort and cleanliness	45%	Extended train tracks	25%
Greater frequency of services	63%	Extra rolling stock	28%
Improved travel information	33%	Extra bus services	35%
Greater safety and security from crime	39%	More bus only lanes	13%
Quicker travel times	38%	More yellow school buses	21%
Greater connectivity of services	56%	New interchanges in towns	15%
Better attitude of public transport staff	18%	Extra park and ride facilities	37%
Greater origin and destination choices	41%	Greater control of service providers	23%
A behavioural change programme	11%	Integrated/smart ticketing	35%

Base = 480

**Q8. The Transport Innovation Fund bid is a way of securing £3bn for an investment programme for public transport in Greater Manchester, a condition of this is a proposed congestion charging scheme. Are you in favour of the bid or against the bid?**

In favour	43%
Against	57%

Base = 617

**Q9. Do you believe the Government will introduce a national road pricing scheme in the future?**

Yes	80%
No	20%

Base = 609

**Q10. Is congestion charging a price worth paying for reduced congestion on the road?**

Under no circumstances	42%
Under any circumstances	5%
Yes if linked to guaranteed public transport improvements	53%

Base = 625